

Annex B – Complaint leaflet

A patient information leaflet regarding complaints is shown overleaf.

Advocacy support

- POhWER support centre can be contacted via 0300 456 2370
- SeAp Advocacy gives advocacy support on 0330 440 9000
- Age UK on 0800 055 6112
- Local Council can give advice on local advocacy services
- Other advocates and links can be found on this [PHSO webpage](#)

Further action

If you are dissatisfied with the outcome of your complaint from either NHS England or this organisation then you can escalate your complaint to:

Parliamentary Health Service
Ombudsman (PHSO)
Milbank Tower
Milbank
London

Modbury Health Centre

Poundwell Meadow

Modbury, Devon, PL21 0QL

Tel: 01548 830666 www.modburyhealthcentre.co.uk

The Complaints Process

Modbury Health Centre 7/23

